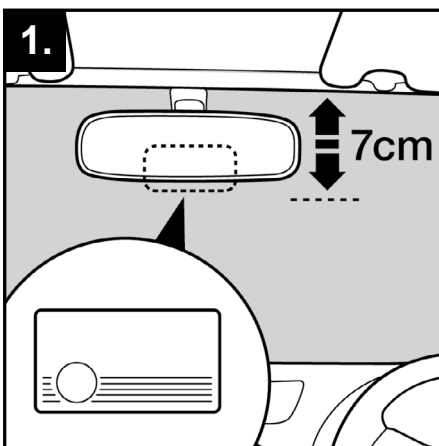


How to install your E-Toll Tag

Here are some important instructions for installing your E-Toll Tag. It is important that you fit your tag correctly to avoid Toll Road Operator fees that apply if your tag is not detected when you are using a toll road. You will know that your tag is working if it makes a sound when you pass through a toll point.

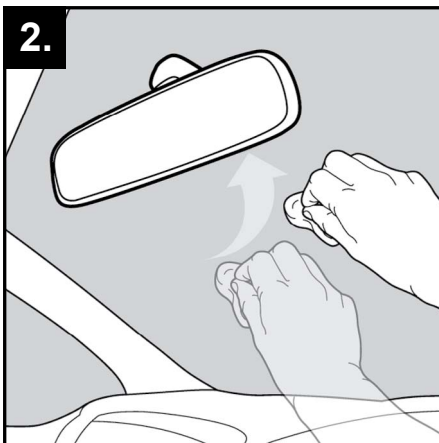
Your electronic tag has a bracket on the back that should be attached to the inside of your windscreen.



1. Where to place your E-Toll Tag

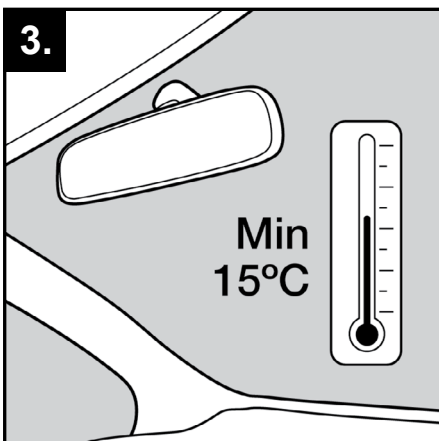
Attach your tag to the inside of the windscreen behind the driver's rear vision mirror. It must be at least 7cm from the top of the windscreen and should be placed below any tinting or external visor.

Note: Some late model European-made vehicles have metallic windscreens that require a different position for your tag. If your vehicle has a metallic windscreen, an area of it will be covered with dots or be lighter than the rest of the windscreen. In this case, the tag mounting position must be within the dotted or lighter area. Please refer to your vehicle's handbook for more information.



2. Preparing your windscreen

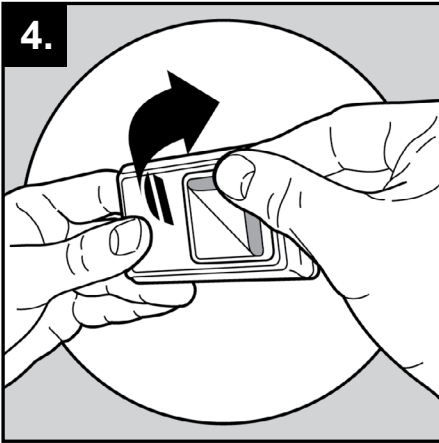
Make sure the area of the windscreen where you are going to place your tag is clean and dry.



3. Temperature

The temperature of the tag and the inside of the vehicle windscreen must be a minimum of 15°C for installation.

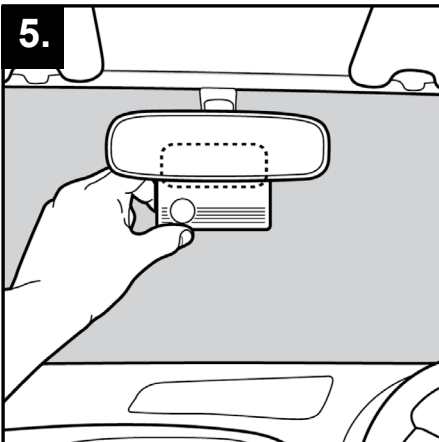
Hint: If necessary, use the car heater to warm the windscreen.



4. Preparing the tag

Next, peel the backing paper from the tape on the back of your tag.

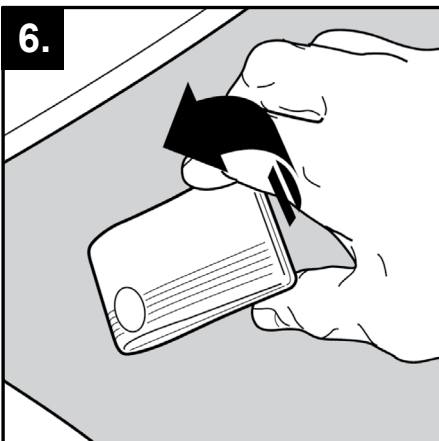
Careful: Avoid touching the sticky pad as this will reduce its adhesiveness.



5. Attaching the tag to windscreen

Hold the tag horizontally with the circle on the left side. Attach the tag to the windscreen this way up. Be careful to position the tag in the correct location (see Fig. 5) as the tape sticks instantly and you cannot move the bracket once applied. Press firmly against the tag for 10 seconds. The whole sticky pad should be in contact with the windscreen.

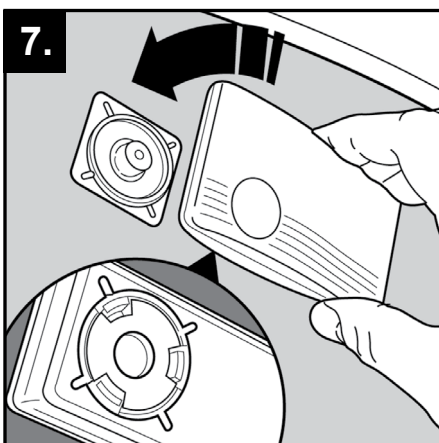
Hint: You can check that the whole sticky pad is in contact by looking from outside the windscreen.



6. Removing the tag from the bracket

Remove the tag from the bracket by placing your thumb under the thin end of the tag and pull outwards.

Careful: Let the tag stay on the windscreen for at least one day before removing it. This will allow the adhesive on the tape to harden.



7. Replacing the tag on the bracket

To replace the tag onto the bracket, position the hole at the back of the tag over the top of the bracket. Hold the tag with the thin end pointing slightly downwards. Push the tag firmly against the bracket and twist in an anti-clockwise direction. The tag will then click in place.

CONTACT US

If you have any questions about your E-Toll Tag or account please call 13 18 65 or visit myetoll.com.au