



Motorists must be registered with a Large Towed Recreational Vehicle Toll Rebate Scheme participating tag provider

• **Claiming Rebate** - complete section A, B (optional), C and sign D

• **Supplying / changing banking details for EFT** - complete section A, B and sign D

Section A - Customer account details

Tolling account number (as shown on your electronic tolling account statement)

Mr Mrs Ms Miss Other

Name (as shown on the electronic tolling account)

Current postal address

Postcode

Daytime contact number

Email

You will need to provide your bank account details. Have you previously provided your bank account details?

Yes go to Section C No go to Section B

Section B - Authorisation for electronic funds transfer (EFT)

To supply or update your bank account details, please provide the following information. These details will be used for future payments. Payment by EFT is mandatory. (Note: rebates cannot be paid into credit card accounts)

Bank account details (as shown on your bank statement or passbook)

BSB number (all 6 digits are required)

Account number

Title of account eg J Smith (joint accounts are acceptable) Credit Union Bank Accounts must be in the same name as the tolling account holder.

Section C - Vehicle Number Plates

Please supply the number of plates of the leading and trailing vehicles used to make the motorway journeys included in your claim.

Leading Vehicle

Trailing Vehicle

Leading Vehicle	Trailing Vehicle
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Section D - Certification

I certify that I am the owner of this electronic tolling account and that the toll rebate being claimed is for trips made on Sydney motorways using vehicles registered in NSW that have a private usage shown on the registration papers, for example, 'private general', 'charitable' or 'pensioner'. I have:

- Attached to this form are my transaction statements covering the period I am claiming. (See 'Claiming Large Towed Recreational Vehicle Toll Rebates on the back of this form') Deleted from the attached transaction statements (by drawing a line through the trip details) all trips made using vehicles that have a business usage shown on the registration papers. (See 'Eligibility' on the back of this form)

I hereby authorise Transport for New South Wales (TfNSW) to verify the bank account details given on this form and to make Cashback rebate payments by Electronic Funds Transfer (EFT) into such account. The following conditions will apply:

- I agree that payment is made when TfNSW has instructed its bank to credit the nominated account.
- TfNSW is not responsible for any delays in payment or errors due to factors outside its reasonable control, including delays or errors in the financial system or errors in the supplied account details.
- TfNSW has the right, at any time, to terminate or suspend this direct payment system and to make rebate payments by cheque or in any other manner it may determine from time to time.
- I agree that where any payment is incorrectly paid to the nominated account that amount must be repaid to TfNSW by me directly or by TfNSW offsetting that payment against any future rebates due to be paid to the account.

I consent to TfNSW checking my claim against information supplied by my electronic tolling account provider and its records verifying registration details of vehicles covered in any rebate claim made by me. I agree to TfNSW collecting, holding and maintaining the above personal information to authorise payment for Large Towed Recreational Vehicle Toll Rebate claims to my nominated bank account. I agree to the disclosure of this information, either within or outside NSW, to Westpac Bank (TfNSW bank) and my bank for the purpose and administration of processing my Large Towed Recreational Vehicle Toll Rebate claims.

Personal Information Collection Notice: our Privacy Statement explains why we are collecting your Personal Information and how we will use and manage it in accordance with the *Privacy and Personal Information Act 1998*, and, where relevant, the *Health Records and Information Privacy Act 2002*. You can obtain a copy of our Privacy Statement at www.transport.nsw.gov.au/privacy-statement or call us on 13 22 13 to request a copy.

I declare that the details in this application are true and correct.

Signature of electronic tolling account holder

Date

Office use only:

Date received

Reg'd by

Proc by

EFT date input

EFT date checked

Comments

Please return this signed form with transaction listings / statements to:

cashback@transport.nsw.gov.au or

Transport for New South Wales, Cashback, Locked Bag 3, Dubbo NSW 2830

| T 1300 133 310

Important information on claiming a rebate

Registration

Motorists wishing to take part in the Large Towed Recreational Vehicle Toll Rebate Scheme must operate a tolling account with either E-Toll or Linkt and register with their tolling provider for participation in the Large Towed Recreational Vehicle Toll Rebate Scheme.

Eligibility

Drivers towing caravans, boats and horse floats with a total combined length of the car and the towed vehicle greater than 12.5 metres or more than 2.8m high can claim the difference between the Class B and the Class A toll paid on Sydney's toll roads.

To be eligible for the rebate, you must:

- Be a NSW resident
- Have both the car and towed recreational vehicle registered in NSW for private, pensioner or charitable use
- Have travelled on a NSW toll road with a car, caravan, boat, or horse float combination detected as a Class B vehicle, and had a Class B toll charged to your toll account
- Have paid Class B tolls with your NSW issued electronic tag
- Have paid the toll in full
- Claim your rebate within 12 months after the end of each quarterly period.

Note: The rebate scheme is not available for motorhome motorway toll road trips.

Claiming Large Towed Recreational Vehicle Toll Rebates

TfNSW pays Large Towed Recreational Vehicle Toll Rebates on a quarterly basis. To claim a rebate you need to submit the transaction statements supplied by your account provider that list your tollway usage and a Large Towed Recreational Vehicle Toll Rebate claim form to the postal or email address below. You are entitled to claim eight motorway journeys per monthly billing period. The Cashback office will assess your claim and refund the correct number of trips per monthly billing period.

Tolling account providers offer their customers a number of alternatives of how they receive their statements, for example, you may receive yours by post or take the option of downloading them from a website. Providers also operate a number of quarterly cycles. Your provider can explain the options available to you and tell you which quarterly cycle applies to your account.

To submit a claim you need to:

Delete from the tollway usage statement (by drawing a line through the trip detail) those journeys made using vehicles that incurred a B class toll and have a business usage shown on the registration papers or are not large towed recreational vehicles.

Fill in and sign the claim form.

Attach the transaction statements to the claim form and email or post your claim to TfNSW for processing.

Rebates

All Large Towed Recreational Vehicle Toll Rebate Scheme rebates are paid by electronic funds transfer. If you fail to supply bank account details, your claim will be returned to you unpaid. You can nominate a deposit account at a bank, credit union or building society. Accounts held in joint names are acceptable. Credit Union bank accounts must be in the same name as the tolling account holder. Rebates cannot be paid into credit card accounts. To ensure your claim is processed, please complete the EFT section (Section B) on page one.

Enquiries

To enquire about your electronic tolling account, tag violations, inoperative tags, obtain copies of statements, change credit card details or name and address details you need to contact your account provider.

ETOLL - 131865 | LINKT 133331

If you require further information about your rebate or the Large Towed Recreational Vehicle Toll Rebate Scheme, please contact TfNSW's Cashback Office, see contact details below.

complete form on page 1

Transport for New South Wales, Cashback, Locked Bag 3, Dubbo NSW 2830

T 1300 133 310 **E** cashback@transport.nsw.gov.au